





Coventry and Warwickshire Champions

21st November

23rd January

7.45 – 9.30am

www.coventry-warwickshire.co.uk



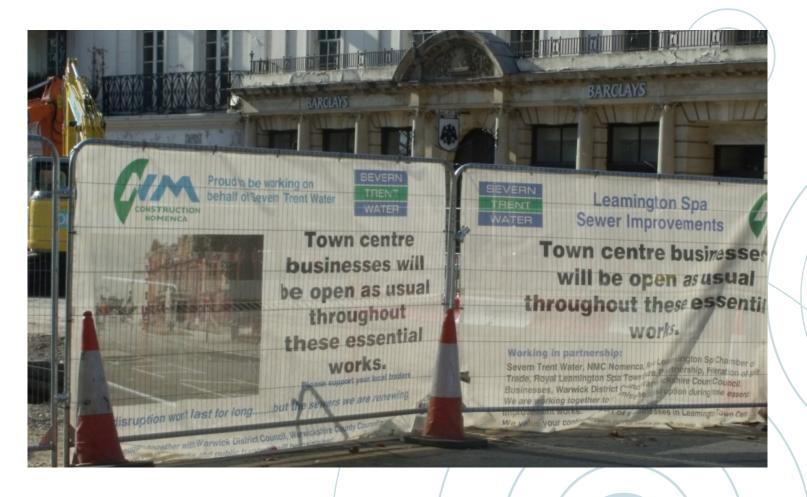








Making a difference



About Severn Trent Water

- Over 3 million households.
- Humber estuary to Gloucestershire, from South Yorkshire to Mid-Wales.
- We employ 5,000 people directly and many more through the 900 local suppliers with whom we work.
- Lowest average combined water and sewerage bills in England and Wales.
- For about the same price as a litre of milk, we deliver over 300 litres of water a day to the average house – and then take away and clean the sewage.
- Leaders in renewable energy. On track to generate 30 per cent by 2015.



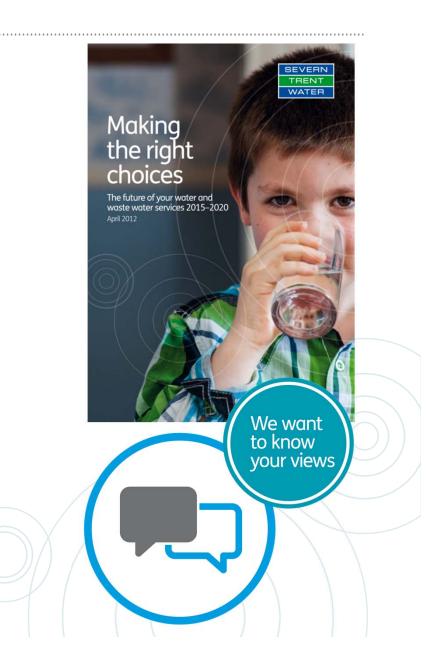
Making the right choices

We are beginning to develop our investment plans for 2015-20.

We want to consult with customers and stakeholders in developing our plans.

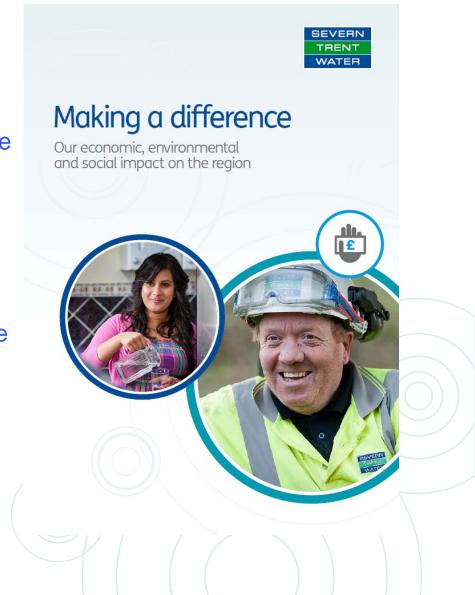
This consultation will help shape the important choices we need to make about the balance between improvements in services to customers, environmental improvements and keeping bills affordable.

The choices we make will affect us all.



Making a difference – our investment

- We have invested £10 billion in the region since 1990
- From 2010-2015 we will be investing £1.3 million a day of capital expenditure
- Our investment goes beyond our core services
- The ripple effect one person's expenditure is another person's income



Making a difference – our economic impact

It isn't only water we pump in to the region...

- We directly employ over 5,000 people - 98% live within the STW region
- £6 million injection in Coventry city centre retail sector
- We help to support 4,000 local businesses
- We have over 900 regional suppliers
- We are investing in the future
- Working to keep your bills down $_{13}$



Making a difference – environmental and social impact

Our investment is far from purely financial...

- Public access sites
- Reducing our environmental impact
- Education programme
- Volunteering and community investment
- Being a better neighbour



The Coventry & Warwickshire story

A thriving local economy benefits everyone



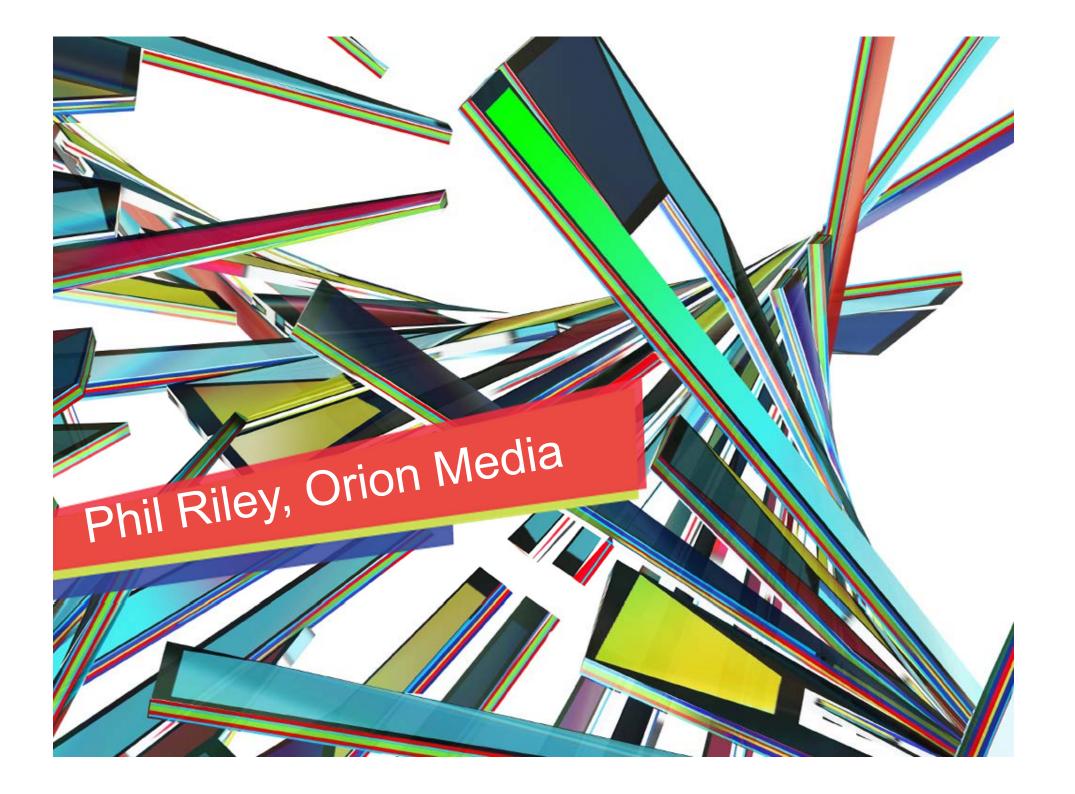




Questions







Orion West Midlands 2011







Media has changed since the 70s







THE CHALLENGE

The rise of the radio brands

Getting on the radar

4 into 1 won't go



Free Radio - what local clients can buy





Primarily a brand name change Not a programme change Local shows have been retained Investing for growth



WHERE WE SIT



CAPITAL

Avg. age 29

Want to stand out in a crowd

See work as career/want to get to the top

Like going to trendy places



RADIO 1

Avg. age 33

Male bias

Similar to Capital

Keen sense of adventure

Like to listen to new bands



FREE RADIO

Avg age 37

Male/female

Happy with standard of living

Love TV

Enjoy a night out at the pub D.

HEART FM

Avg. age 41

Female bias

Think they are stylish, spend lots of money on cosmetics, toiletries

Reviews major influence on product decisions



SMOOTH

Avg. age 52

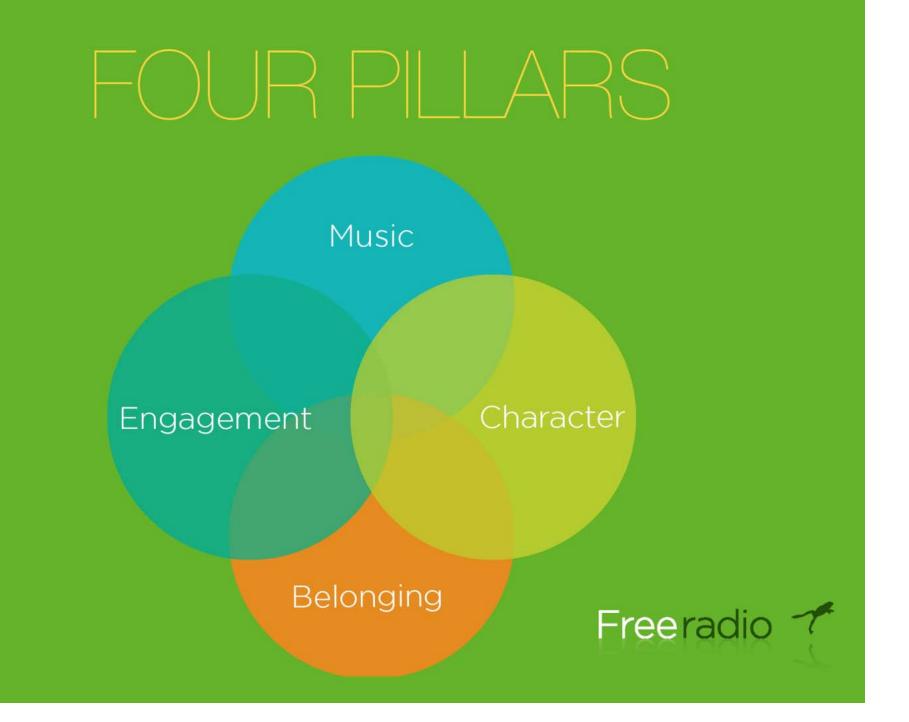
50+, Retired

Read newspapers.

Well informed

Spend lots on travel





MUSIC



Today's best music mix

Adult Top 40

Grown up, uplifting, credible variety - with surprises Music from now and the noughties, with some 80s and 90s spice Not cheesy A rich mix of familiar music



CHARACTER

Entertaining, compelling content and activity which stands out and gets talked about.

o i li fe e e e e

Real, relatable, friendly presenters

BELONGING



We reflect what it's like to live round here with news; travel news; weather, sports news, school closur<u>es</u>.

The functional information listeners need.

A mirror for our West Midlands cities; supporting the right events; part of the family; reflecting listeners' lives.



ENGAGEMENT



Listeners engage and we respond – taking them from touching us to becoming brand advocates.

Feeling a part of it.



Free Radio - local positioning

Continuing local breakfast & drive time shows Continuing local daytime newsfeeds Majority of peak time output remains local Shared programming still "from round here" Can contain localised editorial or commercial activity Belonging still intrinsic to each area All local TXs still available for local ad purchase All within a single brand/marketing position



The JD show











Coventry Christmas Lights





Walk of Warwickshire







Please feel free to ask any questions...



Coventry and Warwickshire Champions

Deeley Properties Ltd Federation of Small Business Jaguar Land Rover Medwell Hyde Ltd PWC

Severn Trent Stratford Business Forum **De Marco Solicitors** Free Radio Medwell Creations Ltd Peugeot **Royal Shakespeare** Company State Bank of India Whitefriars Housing Group



